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Masters of Email Marketing

Erkki Markus Tanel Rand Radek Kaczyński Rui Nunes 25.08.2021



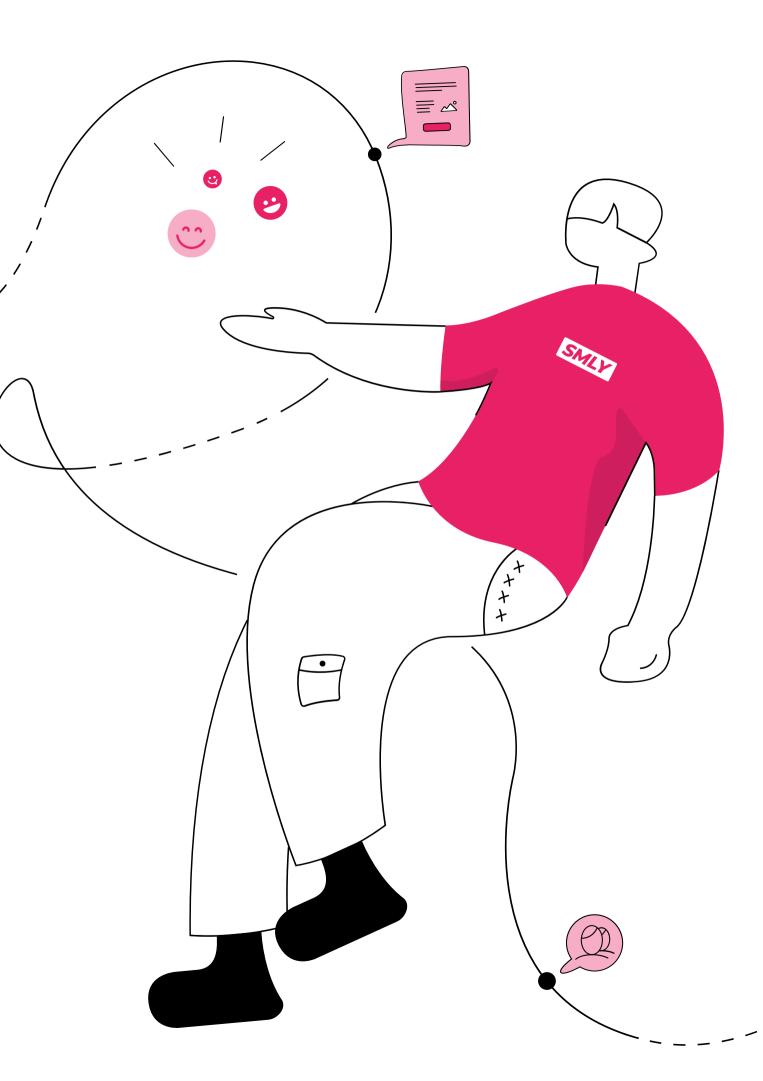


Anatomy of the Perfect Newsletter

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Erkki Markus and Tanel Rand, Smaily

25.08.2021 Masters of Email Marketing







150 M emails / month

85% market share in Estonia

Newsletter structure

Subject line and sender's name:

Subject line Preheader Sender's name and email address **Reply-to address**

Content:

Newsletter header Images Texts **Buttons - CTA** Newsletter footer

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Newsletter header Images Texts **Buttons - CTA** Newsletter footer





Subject line

Sources: <u>https://smaily.com/how-to-get-your-messages-through-with-better-subject-lines/</u> <u>https://smaily.com/email-subject-lines-top-3-tips-for-2020/</u>

Subject line

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Save. Save. And save some more NOW eBay X New Arrivals Secret Escapes Team La Redoute Fashion These Boots Are Made For Walkin' **Deal Steals** Groupon Attention last-minute gift-givers! BestBuy.ca Spooktacular savings this Halloween 🧔 Watchshop Don't throw anything away! Tesco Booking.com Open the door to your perfect holiday stay Groupon Domino's Pizza

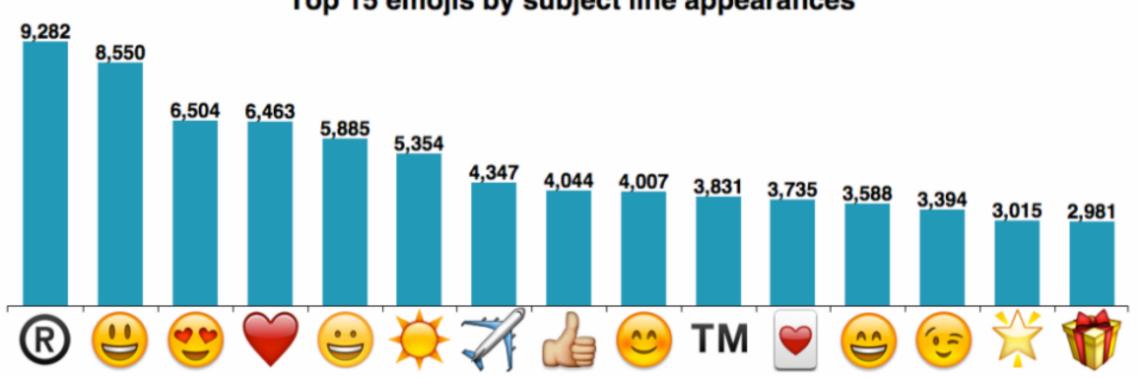




THIS. IS. IT! Foodie favourites. Buy it, print it, gift it!

Happy Halloween! 🧓 No trick 🏵 🖾 💮 – all treat 👂 👂





Top 15 emojis by subject line appearances

Sources: https://mailchimp.com/resources/mailchimps-most-popular-subject-line-emojis/



Subject Line

- 1. I was right and that's not good for you
- 2.13 email marketing trends you must know
- 3. Before you write another blog post, read this
- 4. Are we still on for 12?
- 5. You don't want FOMO do you?
- 6. We're starting in 5 HOURS
- 7. Missed you, how's Thursday?
- 8. How 35 influencers grew their sites from 0-10K visito
- 9. It's time to rethink Black Friday
- 10. How to Google-proof your mobile site in 2017

	Open Rate
	69%
	64%
	61%
	61%
	60%
	59%
	59%
ors	57%
	57%
	53%

6. THE HERE'S WHY WE EMAIL

Formula: Here's Why We [Something Remarkable]

Example: Here's why we just spent \$1.5 million

Sumo used this headline and received an INCREDIBLE 46% open rate when we announced our name change from SumoMe to Sumo.

7. THE MY BIG MISTAKE EMAIL

Formula: My Big [Topic] Mistake

Example: My big email popup mistake

8. THE AUTHORITY FIGURE EMAIL

Formula: [Authority's Name] [Topic + Secret/Tips]

Example: Tony Robbins' 1,000,000 website visitors per month traffic strategy

Here's The Authority Figure email in action:

Tony Robbins – On Achievement Versus Fulfillment Inbox x

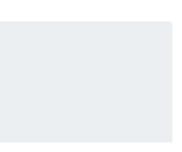
9. THE RESULTS EMAIL

Formula: How We [Result] In [Timeframe]

Example: How we grew a site from 0 to 10k visitors in a month

Sources: https://sumo.com/stories/best-email-subject-lines

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Subject Line Preheader

Sources: https://smaily.com/learning-to-leverage-preheaders-and-preview-text/



Example:

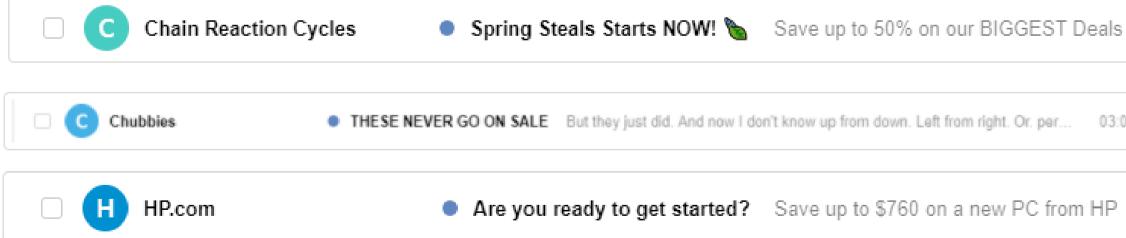
- Subject line Don't miss October's speaker
- Preheader RSVP today space is limited!

Example:

- Subject line Save up to 30% on select school supplies
- Preheader Coupon expires Saturday

Example:

- Subject line Proposed city dog park plan now open for public comment
- Preheader We need your feedback!



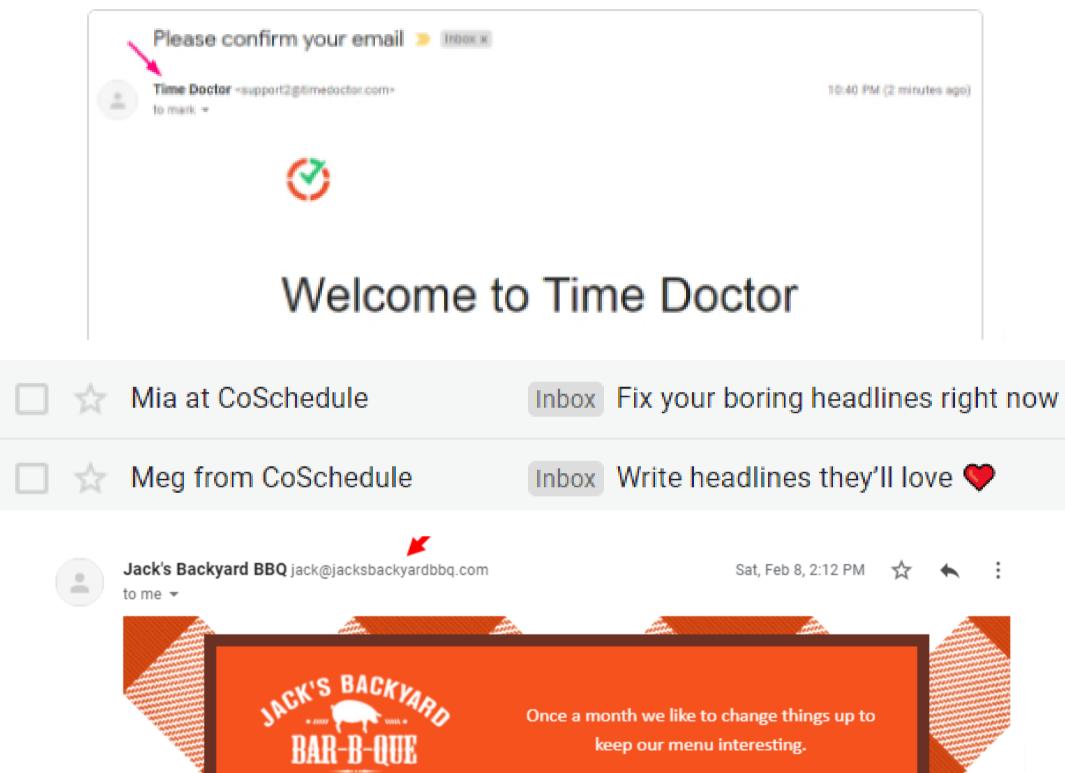
03:03



Subject line Preheader Sender's name and email address

Sources: https://debounce.io/blog/articles/good-email-sender-name/







Subject line Preheader Sender's name and email address **Reply-to address**

Sources: https://www.mailcharts.com/blog/noreply-email-sender-name





Newsletter header





Problemi a visualizzare questa email? Clicca qui

SPEDIZIONE STANDARD GRATUITA Clarks. DONNA UOMO BAMBINI Ω SHOP WOMEN Irish shor Official website of CRECICIUE Intel jewelng home & ganden NEW clothing Food Treat yourself! Shop our Sale and **Closeout** section and find that perfect item at a great price! Connemara Marble **Enchanted Forest** Watch Bracelet Silk Scarf WAS \$54.99 WAS \$39.99 NOW \$32.99 NOW \$24 00





Newsletter header Images

Sources: https://smaily.com/how-to-create-brand-consistency-in-your-email-marketing-campaigns/ https://smaily.com/marketing-email-designs-what-is-popular/





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Discovering flavors and kickstarting healthy habits has never been easier. Meet our NEW Curated Bundles.

Summer Refreshers

Hydrate Your Way to a Healthy Summer \$31 / Bundle



Summer Bliss^{NEW}
 Glojito
 Tropic Zing^{NEW}
 Sweet Greens

LEARN MORE



Juicero Starter Kit Here's our Idea of a Fresh Start \$32 / Bundle

X Dive Bar - Featured jewelry image



DIVE BAR

This tourmalated quartz number was the muse that inspired the Libra Collection. We thought she needed a cool hued crew!

SHOP NOW



Newsletter header Images Texts

Sources: https://optinmonster.com/9-tips-for-writing-email-marketing-copy-that-converts/





BuzzFeedNews

WEDNESDAY

November 4, 2015

The leaders of Taiwan and China are planning to meet in Singapore on Saturday for the first time since 1949. Romania's prime minister said he's resigning, following protests over a deadly nightclub fire. And Gmail wants to answer your email for you.

HERE ARE THE TOP STORIES

After 66 years, the leaders of China and Taiwan are planning to meet.

Chinese President Xi Jinping and his Taiwanese counterpart, Ma Ying-jeou, will meet (and dine) in Singapore on Saturday. It'll be the first time leaders from the two countries will meet since the Chinese Communist revolution of 1949.

The People's Republic of China was founded in 1949, after the Chinese Communist Party overthrew the government, which at that point had been run by the Chinese Nationalist Party for about two decades, The Economist writes.

As a result, the nationalists fled to Taiwan, an island roughly 100 miles from China's mainland. Today, relations between Taiwan and China are still fraught. Technically, a civil war between the two sides never ended and Beijing's government doesn't recognize Taiwan's government in Taipei.



Newsletter header Images Texts **Buttons - CTA**

Sources: https://smaily.com/call-to-action-what-you-need-to-know-about-ctas/ https://www.campaignmonitor.com/blog/email-marketing/75-call-to-actions-to-use-in-email-marketing-campaigns/





CTAs for content

- Learn more
- Read more
- Curious? Read on
- Download the eBook
- Download now
- Keep reading
- Read the full story
- Get the app

CTAs for video

- Watch now
- See the crazy video
- Hear from our CEO
- Hear her story
- See the difference you make

CTAs for events

- Reserve your seat
- Register now
- Book your tickets
- I'm coming!
- I'll be there!
- · Count me in!

Sources:

https://smaily.com/call-to-action-what-you-need-to-know-about-ctas/
<u>https://www.campaignmonitor.com/blog/email-marketing/75-call-to-actions-to-use-in-email-marketing-campaigns/</u>

Casper ABOUT REVIEWS SHOP **EVERYTHING-PROOF YOUR CASPER** 1: and the environment? Engineered with the same waterproof material used in premium outdoor gear, our protector keeps your mattress looking and feeling brand new by guarding against dirt, spills, and normal wear and tear.



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Read planning tips

GET IT BEFORE THE WEEKEND >

It's here: the final days of summer. But thank my dad's 1983 mustache, we've got one final 3-day weekend (in honor of America's workforce, no less) to cling to. Get these before then:

Photos of my trip are <u>here</u>, <u>here</u> and <u>here</u>.

✓ Photos of my trip: <u>at the beach</u>, <u>on a boat</u> and <u>going fishing</u>.

Ready to cook in a way that makes sense for your schedule, your wallet,

LET'S COOK

Download worksheet



Newsletter header Images Texts **Buttons - CTA** Footer

Sources: https://smaily.com/unsubscribes-tips-to-help-you-build-your-unsubscribe-page/ https://smaily.com/unsubscribes-tips-to-help-you-build-your-unsubscribe-page-2/



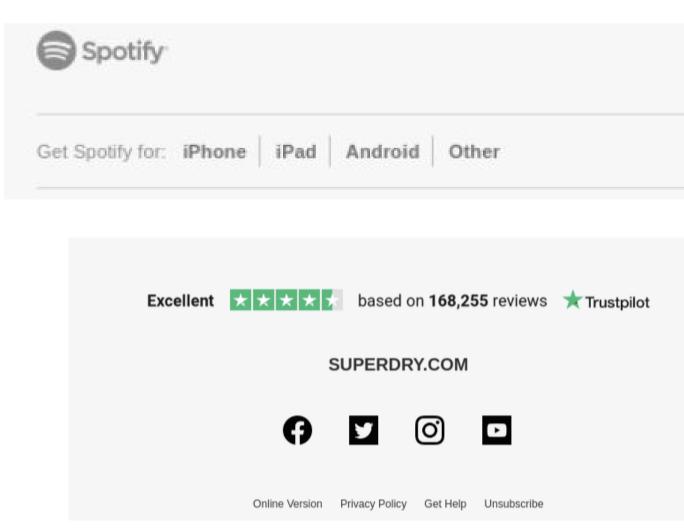




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WOMEN

MEN

KIDS

FREE BOMBAS

Takeaway

- 1) Sender's name, subject line make you open
- 2) Headline and content can't be different
- 3) Short, personal emails work better
 - 4) Don't overdesign
 - **5)** Test!
 - 6) Learn from experiences





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