

Am Nontas

Email Marketing Mesterchef 541 ingredients you'll need for an effective email strategy



Hi, I Am Nontas

Marketing Automation Consultant



Growthmentor



Podcaster







Let's face it:

Customers are not going to buy at their 1st visit



No relevance --> WE DO SEGMENTATION



No relevance --> WE DO SEGMENTATION

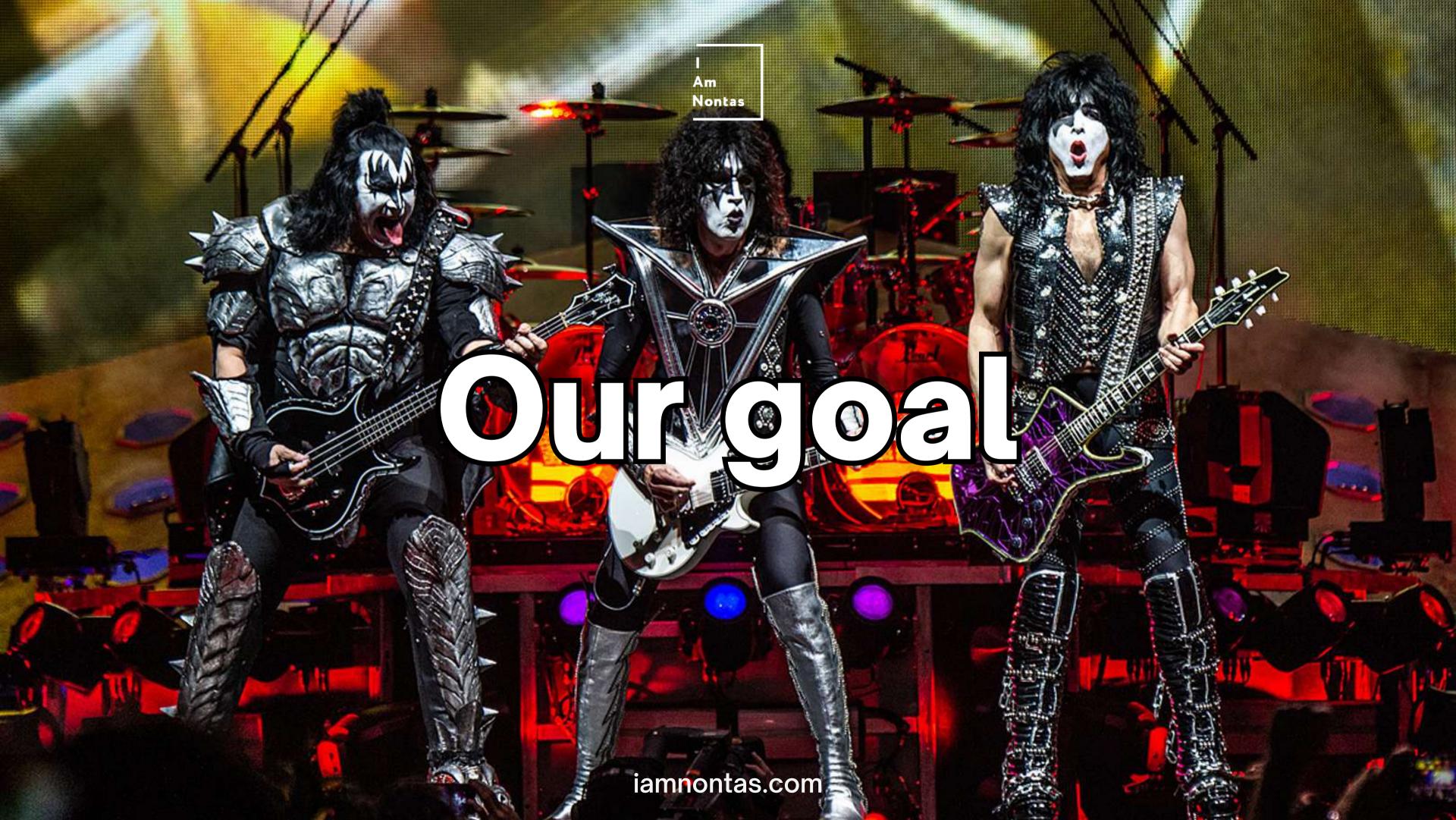
No trust --> WE PROVIDE VALUE



No relevance --> WE DO SEGMENTATION

No trust --> WE PROVIDE VALUE

No time --> WE KEEP IN TOUCH





I Am Nontas

The most important question for effective segmentation

"What motivates them to buy or open your email?"



Whatmotivates them to buy or open their email?



5 stages of customer awareness







OLD segmentation

Customers - Prospects

Men - Women

Millennials - Boomers

B2B - B2C

SEGMENTATION (2)



- 1. How recently did they interact? 1d / 1w / 2w / 1m / 3m / etc.
- 2. What kind of interaction did they have? (open / click / reply / page visit)
- 3. How many times have they interacted?
- 4. How much have they spent? <\$100 vs. \$100-\$1000 vs \$1000+ vs 0
- 5. What did they purchase? (category/product)
- 6. What answers did they give in the quiz?
- 7. Which persona do they represent?
- 8. Where did they hear about us?
- 9. What stage of awareness are they in?
- 10. What email service provider do they use?
- 11. At what stage of the customer journey are they?
- 12. What are their interests?
- 13. Which pages did they visit and how many times?
- 14. How many stayed until the end of the webinar?
- 15. How many signed up but didn't attend the free seminar?
- 16. How many of our last 10 emails have they opened?
- 17. What's their "lead score"?



What is the most MEANINGFUL way to segment my list at THIS moment/situation?





LEAD MANGET EXAMPLES

Free consultation Ebook

Free trial / Demo Guide/Checklist

Free tool Template

Video/audio Survey / Quiz

Free course Webinar

Coupon Waitlist

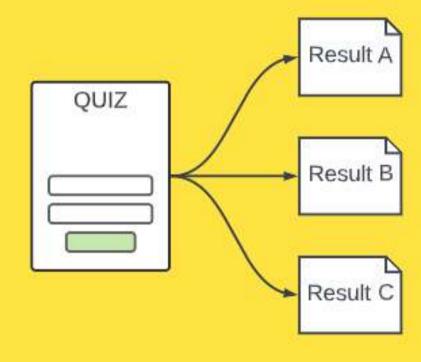
Contest / sweepstakes Newsletter concept

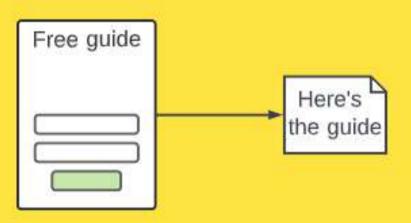


WHAT A POWERFUL LEAD MANGET SHOULD HAVE

- 1. Solve a specific problem (appeal to their motivation)
- 2. Instant gratification
- 3. Gives value but not too much
- 4. Leaves you wanting more
- 5. Positions you as the "expert"

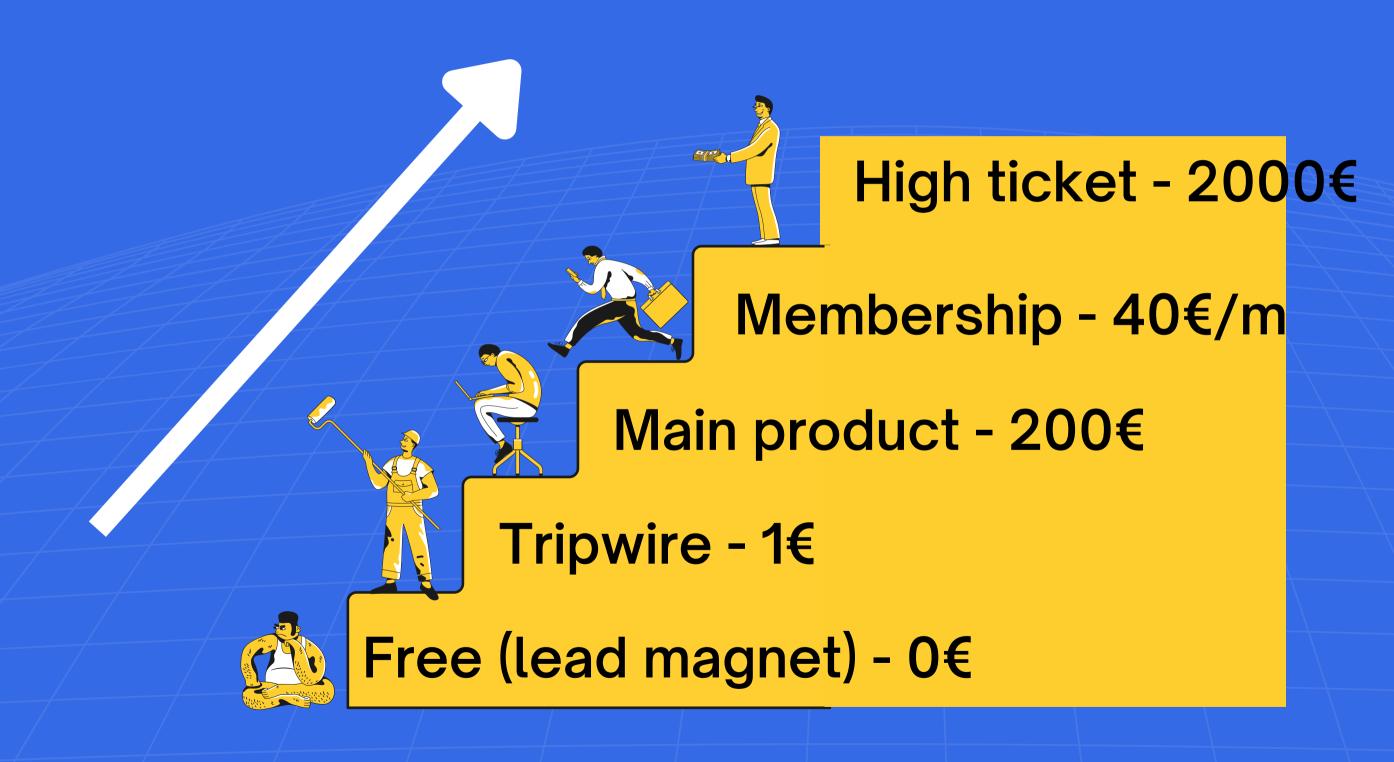






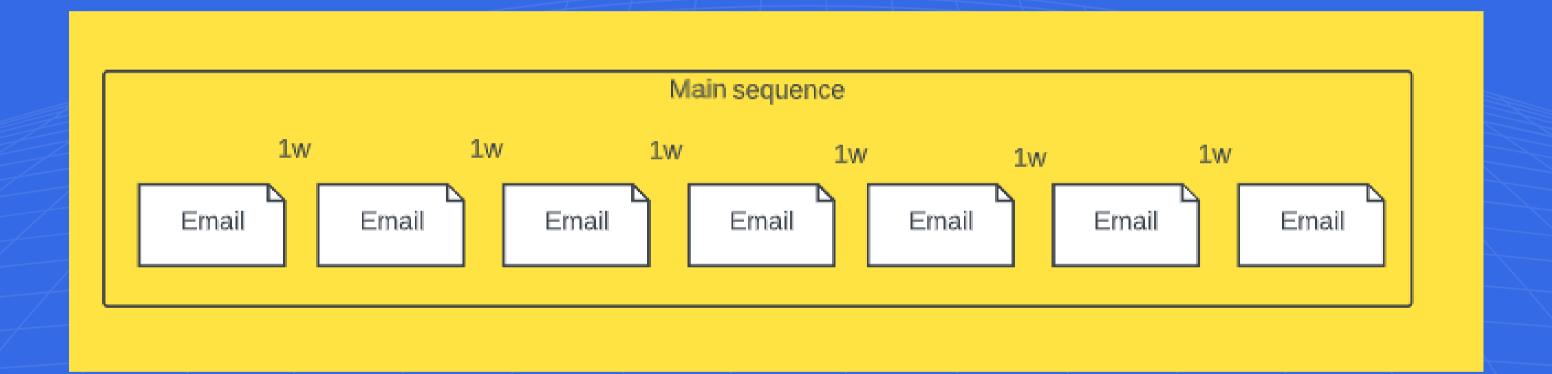














OUR AIM

Be top-of-mind (branding)

Build trust

Drive traffic

Get used to us

TOFU --> MOFU





WHAT WE WANT

Lasts several weeks / months

Linear flow

Variety

Education

Storytelling

Soft CTAs





WHAT WE DON'T WANT

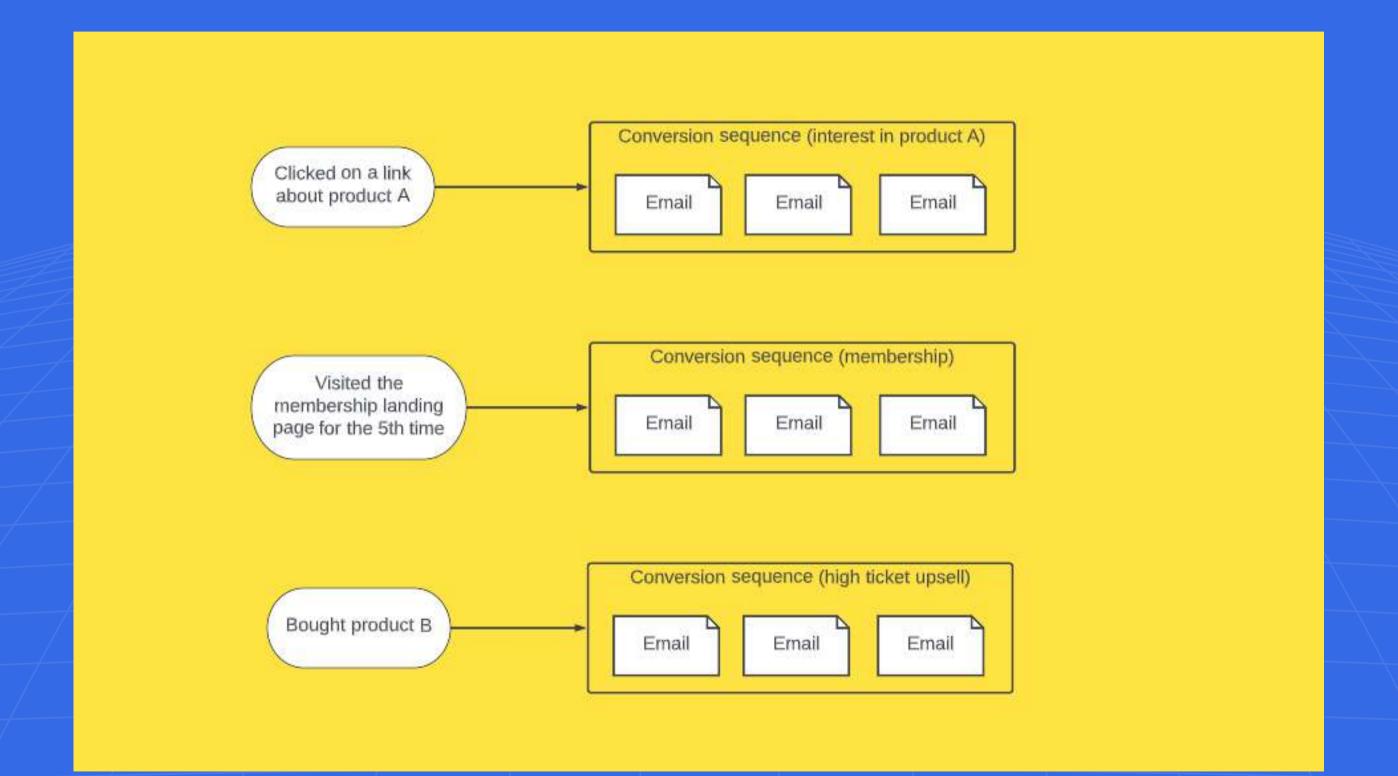
Complicated

Hard selling











OUR AIM

MOFU --> BOFU

Demolish objections

Persuade & SELL!!!





WHAT WE WANT

Clever triggers (clicks, opens, visits, events)

Personalization





WHAT WE DON'T WANT

Send too many emails

Continue sending after purchase





Lists

Tags

Custom fields

Events

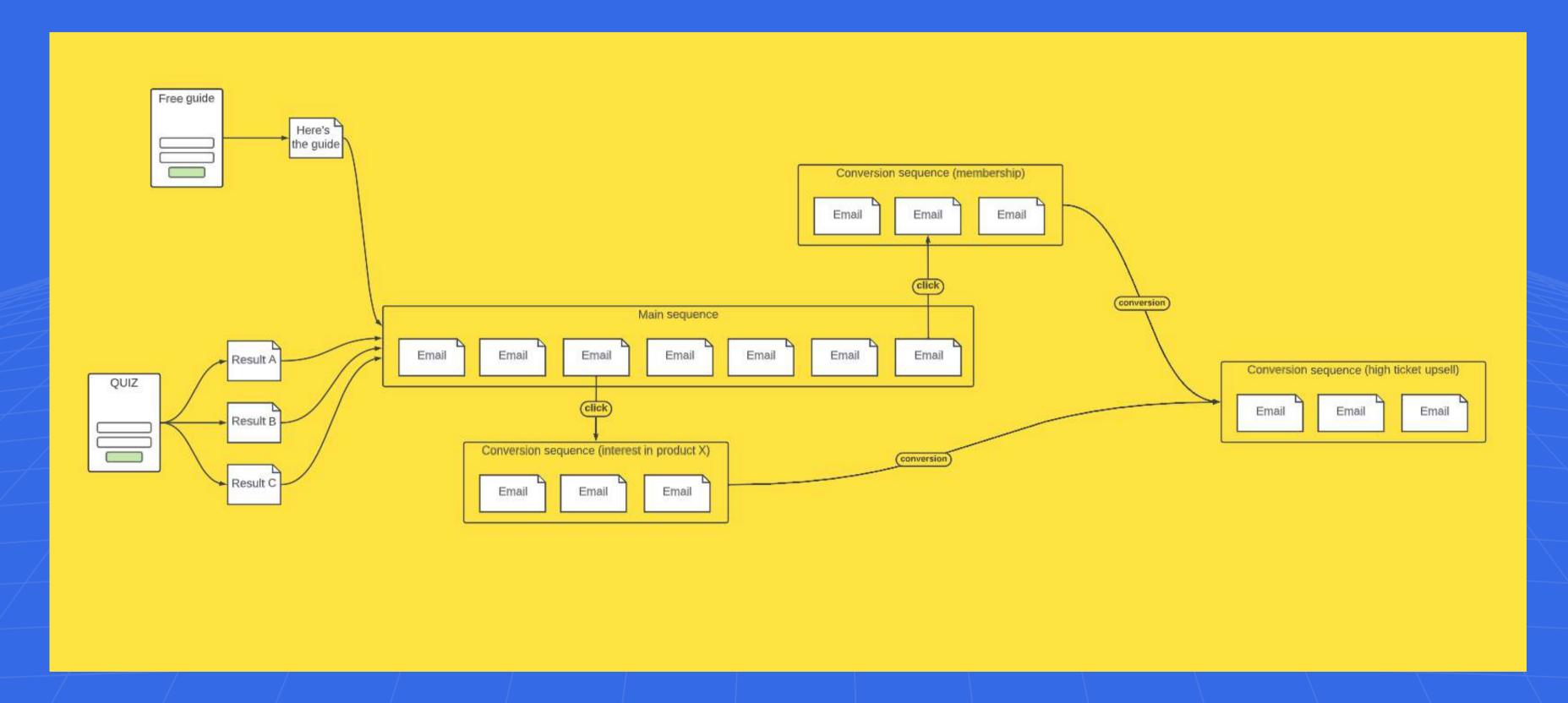
Automations

Triggers

Landing pages

CTAs











Thank you.

Any questions?

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