# **The Double-Edged Sword:** Leveraging Trends for Better Deliverability

Brought to you by



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## **SpecialMail**

# It's not as simple as it seems



# **How do you like to get inspired?**







# Trends offer potential but come with risks. Successful adoption requires strategic thinking and adaptability.

## Following Trends Blindly





**Increasing email frequency without** audience insight can spike unsubscribe rates and lower engagement.

## The frequency Fiasco







## **Copying content strategy without** aligning with audience interests can lead to alienation and trust loss.

## The Content Copycat





# Overusing automation without personalization harms customer relationships and engagement.

## The Automation Overload





# The Importance of Context and Customization

Customization and understanding your audience are key to leveraging trends successfully.



## Checklist

## 1. Audience Alignment:

 Does this trend resonate with my specific audience's interests and behaviors?

## 2. Brand Consistency:

 Can this trend be adapted to fit within my brand's voice and values?

## 3. Objective Clarity:

 What specific goal am I aiming to achieve by implementing this trend?

### 4. Competitor Context:

• How has this trend performed for others, especially competitors, in my industry?

## 5. Innovation vs. Imitation:

• Am I bringing a fresh perspective to this trend, or merely copying?





## Checklist

## **Resource Evaluation:**

• Do I have the necessary resources (time, budget, skills) to effectively execute this trend?

### 2. Risk Assessment:

• What are the potential risks (e.g., alienating subscribers, damaging reputation) of adopting this trend?

### 3. Performance Metrics:

• Which metrics will I use to measure the success or failure of implementing this trend?

### 4. Feedback Mechanisms:

• How will I collect and analyze feedback from my audience regarding this trend?

## 5. Exit Strategy:

 If the trend does not perform as expected, what is my strategy for pivoting away with minimal impact?

## Checklist

## 1. Deliverability Check

• How might this trend affect my email deliverability and sender reputation?

## 2. Legal Compliance:

• Does adopting this trend comply with all relevant email marketing laws and regulations?

## 3. Cultural Sensitivity:

• Have I considered the cultural implications and inclusivity of this trend?

## 4. Sustainability:

• Is this trend likely to remain relevant long enough to justify the investment?

## 5. Personalization Potential:

 How can I personalize this trend to enhance engagement and connection with my audience?

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# Thank you for joining! Stay curious, and keep adapting!

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